



# Terms of Sales

Here at Spa Parts ProShop, we strive to offer the highest level of quality and service to our customers throughout the United States. We strictly adhere to our policies and procedures to ensure smooth and accurate handling of your order. See below for Terms and Conditions.

## Order online

Shop online and have products delivered right to your door.

## Payments

Payments must be made by credit card. We accept Amex, Visa, Mastercard, Discover, JCB, Diners. COD service is not available.

## Pricing

Prices shown in our online store are subject to change without notice.

## Warranty

Spa Parts ProShop provides a 90-day limited warranty on all products including pumps, replacement parts, and components. Warranty excludes damage caused by leaking seals and gaskets, and damage caused by neglect or improper installation.

## Order cancellation and product returns

Order cancellation and product returns must be pre-authorized by Spa Parts ProShop. Send an email to [customerservice@spapartsproshop.com](mailto:customerservice@spapartsproshop.com), and we will ensure a prompt and helpful response.